



TERMS AND CONDITIONS

NON FAMILY GROUPS (i.e singles or multiple of couples)

Will usually not be accommodated during High Season (i.e Spring Bank Holiday, and July and August) ; other periods only by special arrangement.

Please Note **PETS ARE NOT ALLOWED** (Except Guide Dogs) on the Valley or in any of our accommodation.

Any excess noise is not appreciated, especially after 11 pm

From dark, no groups of persons to congregate or wander around the park.

From 10pm All televisions, radios etc must be kept inaudible from the next caravan/ pitch.

If you have been asked to be quiet, please don't take offence, but please consider other guests who might be trying to sleep.

Please adhere to the **5mph** speed limit on the park at all times. No vehicular access after 11pm.

Bicycles etc. must not to be taken into accommodation or amenity buildings or leant against them.

We endeavour to keep all our facilities/amenity buildings open for the season. We are unable to accept liability if we have to close any facilities for breakdown or maintenance.

Only the persons on the booking form are able to occupy your accommodation/pitch and use the facilities on the park.

If you have visitors whilst staying with us, you must notify reception, so they can sign in.

We reserve the right to change your booking to an alternative caravan or pitch in the unlikely event of any unresolvable problems.



THE VALLEY
POLZEATH • CORNWALL

House On The Hill

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£400 non-refundable Deposit is required for each week to secure bookings.

Balance is due 6 weeks prior to your holiday. Along with a **£400 Security deposit**. If the balance is not received by then, we will presume your holiday booking is no longer required and we will re-let.

House On The Hill will be available from **4pm** on the day of your arrival. The House must be vacated no later than

10AM on day of departure.

House On the Hill is to be left CLEAN and TIDY - Please strip the bed and empty all bins

Any breakages must be paid for.

No equipment is to leave the property, including towels.

All our accommodation is **NON SMOKING**.

Number of persons within the accommodation is not to exceed the number of berths.

Maximum of 4 cars . If you are bringing more than 4, you must inform us at the time of booking; additional cars will be charged for. We will ask you to remove cars from site that have not been pre - booked. Extra cars, trailers, etc. should be parked as directed by staff.

Management reserve the right to enter accommodation at a reasonable hour for the purpose of inspection or maintenance.